

## **PRIVACY POLICY**

*Last modified:* December 30th, 2023

### **Introduction**

LFC Solutions, Inc. (“**Lacuna**” or “**we**”), respects your privacy and is committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the website [www.Lacunamentors.com](http://www.Lacunamentors.com), including any subdomains thereof (this “**Website**”) and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- on this Website;
- in email, text, and other electronic messages between you and Lacuna; or
- through mobile and desktop applications provided by Lacuna, which provide dedicated non-browser-based interaction between you and Lacuna.

It does not apply to information collected by:

- Lacuna offline or through any other means, including on any other website operated by Lacuna or any third party; or
- any third party, including through any application or content (including advertising) that may link to or be accessible from or through this Website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use this Website. By accessing or using this Website, you agree to this privacy policy. This policy may change from time to time (see “Changes to Our Privacy Policy”). Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

### **Children Under the Age of 13**

This Website is not intended for children under 13 years of age. No one under age 13 may provide any information to or on this Website. We do not knowingly collect personal information from children under

13. If you are under 13, do not use or provide any information on this Website or through any of its features, register on this Website, make any purchases through this Website, use any of the interactive or public comment features of this Website, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or username you may use. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at [business@lacunamentors.com](mailto:business@lacunamentors.com).

California residents under 16 years of age may have additional rights regarding the collection and sale of their personal information. Please see “Your State Privacy Rights” for more information.

### **Information We Collect About You and How We Collect It**

We collect several types of information from and about users of this Website, including information:

- by which you may be personally identified, such as name, postal address, e-mail address, telephone number, or any other identifier by which you may be contacted online or offline (“**personal information**”);
- that is about you but individually does not identify you; and/or
- about your internet connection, the equipment you use to access this Website, and usage details.

We collect this information:

- directly from you when you provide it to us;
- automatically as you navigate through the site, which may include usage details, IP addresses, and information collected through cookies, web beacons, pixels, and other tracking technologies; and
- from third parties, such as internet analytics firms or business partners.

### *Information You Provide to Us*

The information we collect on or through this Website may include:

- information that you provide by filling in forms on this Website, which includes information provided at the time of registering to use this Website;
- information you provide when you report a problem with this Website;
- records and copies of your correspondence (including email addresses) if you contact us;
- your responses to surveys that we might ask you to complete;
- details of transactions you carry out through this Website and of the fulfillment of your orders, which may include financial information; and
- your search queries on the Website.

You also may provide information to be published or displayed (hereinafter, “**posted**”) on public areas of this Website, or transmitted to other users of this Website or third parties (collectively, “**User Contributions**”). Your User Contributions are posted on and transmitted to others at your own risk. Although we limit access to certain pages, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of this Website with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

### *Information We Collect Through Automatic Data Collection Technologies*

As you navigate through and interact with this Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- details of your visits to this Website, which may include traffic data, location data, logs, browsing behavior, and other communication data and the resources that you access and use on the Website; and
- information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically does only statistical data and does not include personal information, but we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve this Website and to deliver a better and more personalized service, including by enabling us to:

- estimate our audience size and usage patterns;
- store information about your preferences, allowing us to customize this Website according to your individual interests;
- speed up your searches; and
- recognize you when you return to this Website.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting, you may be unable to access certain parts of this Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to this Website.
- **Flash Cookies.** Certain features of this Website may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on this Website.

Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see “Choices About How We Use and Disclose Your Information”.

- **Web Beacons.** Pages of this Website and our email communications may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit Dreamschool, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

### **[Third-Party Use of Cookies and Other Tracking Technologies**

Some content or applications, including advertisements, on this Website are served by third parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use this Website. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties’ tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see “Choices About How We Use and Disclose Your Information”.]

### **How We Use Your Information**

We use information that we collect about you or that you provide to us, including any personal information:

- to present this Website and its contents to you;
- to provide you with information, products, or services that you request from us;
- to fulfill any other purpose for which you provide it;
- to provide you with notices about your account, including renewal notices;
- to carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection;
- to notify you about changes to this Website or any products or services we offer or provide through it;
- to allow you to participate in interactive features on this Website.;
- in any other way we may describe when you provide the information; and
- for any other purpose with your consent.

[We may also use your information to contact you about our own and third parties' goods and services that may be of interest to you. If you do not want us to use your information in this way, please adjust your user preferences in your account profile. For more information, see "Choices About How We Use and Disclose Your Information".]

[We may use the information we have collected from you to enable us to display advertisements to our advertisers' target audiences. Even though we do not disclose your personal information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.]

### **Disclosure of Your Information**

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- to our subsidiaries and affiliates;
- to contractors, service providers, and other third parties we use to support our business;
- to a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Lacuna's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Lacuna about this Website users is among the assets transferred;
- to fulfill the purpose for which you provide it;
- for any other purpose disclosed by us when you provide the information; and
- with your consent.

We may also disclose your personal information:

- to comply with any court order, law, or legal process, including to respond to any government or regulatory request;
- to enforce or apply our terms of use and other agreements, including for billing and collection purposes; and
- if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Lacuna, our customers, or others, which may include exchanging information with other organizations for the purpose of fraud protection.

### **Choices About How We Use and Disclose Your Information**

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this Website may then be inaccessible or not function properly.
- **Disclosure of Your Information for Third-Party Advertising.** If you do not want us to share your personal information with unaffiliated or non-agent third parties for promotional purposes, you can opt-out by emailing [business@lacunamentors.com](mailto:business@lacunamentors.com). You can also always opt-out by logging into this Website and adjusting your user preferences in your account profile and checking or unchecking the relevant boxes.
- **Promotional Offers from the Company.** If you do not wish to have your contact information used by Lacuna to promote our own or third parties' products or services, you can opt-out by logging into this Website and adjusting your user preferences in your account profile by checking or unchecking the relevant boxes or by sending us an email stating your request to [business@lacunamentors.com](mailto:business@lacunamentors.com). If we have sent you a promotional email, you may send us a return email asking to be omitted from future email distributions. This opt out does not apply to information provided to Lacuna as a result of a product purchase, product service experience, or other transactions.
- **Targeted Advertising.** If you do not want us to use information that we collect or that you provide to us to deliver advertisements according to our advertisers' target-audience preferences, you can opt-out by emailing [business@lacunamentors.com](mailto:business@lacunamentors.com). For this opt-out to function, you must have your browser set to accept all browser cookies.

We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. We are not responsible for, nor can we ensure the privacy practices or content of, other websites. We encourage you to read the privacy policies of every website you visit. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on the NAI's website.

Residents of certain states, such as California, Nevada, Colorado, Connecticut, Virginia, and Utah, may have additional personal information rights and choices. Please see "Your State Privacy Rights" for more information.

### **Accessing and Correcting Your Information**

You may send us an email at [business@lacunamentors.com](mailto:business@lacunamentors.com) to request access to, correct, or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Residents of certain states, such as California, Nevada, Colorado, Connecticut, Virginia, and Utah, may have additional personal information rights and choices. Please see “Your State Privacy Rights” for more information.

### **Your State Privacy Rights**

State consumer privacy laws may provide their residents with additional rights regarding use of their personal information. To exercise any applicable state privacy rights, please send an email to [business@lacunamentors.com](mailto:business@lacunamentors.com).

### **Data Security**

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored on our secure servers behind firewalls. Any payment transactions will be encrypted using SSL technology.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of this Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to this Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on this Website.

### **Changes to Our Privacy Policy**

It is our policy to post any changes we make to our privacy policy on this page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting this Website and this privacy policy to check for any changes.

### **Contact Information**

To ask questions or comment about this privacy policy and our privacy practices, contact us at: [business@lacunamentors.com](mailto:business@lacunamentors.com).